SI. No.	Complainant	Name of	Details	Action taken
5.	Sh. Maheshwar Pd. Singh	Sahara Airlines	Off-loading of luggage before destination (13.5.2000)	The airlines/ DGCA has been requested to furnish details which are awaited.
6.	Sh. Khan Ghufran Zahidi, MP (Lok Sabha)	U.P. Airways	Remittance of money abroad (24.5.2000)	Ministry of Finance has been requested to furnish the details, which are awaited.
7.	Sh. V.P. Goyal M.P. (Lok	Jet Airways	Denial of executive class seat on 28.4.2000.	The officials of the Airlines has personally met the Hon'be MP and apologised.
8.	Sh. D.P.Yadav (Rajya Sabha)	Jet Airways	Irregularities and misbehavior by airline staff (17.6.2000)	The airlines/ DGCA has been requested to furnish details, which are awaited.

More new tax schemes

*238. SHRI KARNENDU BHATTACHARJEE:
SHRI BACHANI LEKHRAJ:

Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that two more tax schemes have been initiated with effect from 1 st August, 2000;

(b) if so, the details thereof and the reasons therefor; and

(c) to what extent these schemes are expected to mop up income tax revenues?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI V. DHANANJAY KUMAR): (a) Yes Sir, two new schemes 'Suvidha' and 'Sahayata (Helpline - Income tax)' have been introduced from 1st August, 2000.

(b) Under the 'Suvidha' scheme all the computerised branches of the nationlised banks in 133 towns and cities covered by one by six schemes, have been authorised to received direct tax payments, with effect from 1st August, 2000. Simultaneously, 'Helpline - Income tax' has started functioning in Delhi as a focal point for bringing to the Department's notice urgent and serious problem of individual and corporate tax payers for immediate action. This scheme is working under the supervision of an officer of the level of Commissioner of Income tax. 'Helpline-Income Tax' will be extended to other stations in due course. These schemes are part of Government's efforts to make tax administration more tax-payee friendly.

(c) These schemes are directed towards providing more facilities to the tax payers, which will ultimately result in better tax compliance and increased revenue.

Action on the 11th Finance Commission Report

*239. SHRI ABANI ROY: Will the Minister of FINANCE be pleased to state:

(a) whether Governments attention has been drawn to the news-item captioned "State annual plans in Limbo" which appeared in Pioneer dated the 19th July, 2000;

(b) if so, whether Government have decided to keep the 11th Finance Commission Report in abeyance despite CMs of various States facing financial crunch; and

(c) if so, the reasons why Government do not want to take any action on the 1lth Finance Commission Report?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATIL): (a) and (b) The said news-item highlights postponement of the annual plan discussions of the States by the Planning Commission pending 11th Finance Commission's Final Report.

The 11th Finance Commission has since submitted its final report. This report alongwith the Explanatory Memorandum as to the action taken note has been tabled in the Parliament of 27th July, 2000 after receiving the approval of the Cabinet. The Planning Commission has started annual plan discussions with the remaining States for 2000-2001 from 4th August, 2000.

(c) Does not arise.